

Factory Repair & Rental Services



PREDICTABLE REPAIR TIME & PLANNABLE COST

Unexpected breakdown is one of the major risks endangering high efficient utilization of measuring equipment. To ensure short downtimes, quick restoration of the functional status of the equipment is necessary. POC offers professional Factory Repairs that can be combined with a Rental Service to minimize any unforeseen downtime.

FACTORY REPAIR

Complex technical products used for research and production must meet strict quality requirements making professional repairs particularly important.

POC offers high-quality repair services in a certified Repair Center. Reliable repairs can be guaranteed because repairs are executed by our specialists using original AIP or POC parts and following certified processes.

Moreover, POC offers a flat-rate pricing system for the majority of our products. The flat-rate pricing system avoids the risk of unpleasant surprises for repair activities and enables easy cost planning of the equipment.

To decrease the turnaround time and to increase savings, POC proposes tested and certified exchange parts when repairs would take too long and would be too costly.

All repairs performed are documented in quality repair reports. The description of the repair performed, recommendations and the part exchanged during repair are summarized within this report. In addition, check-out tests are executed according to POC and AIP test regulations.

Factory Repair with it's in exchange part inventory, repair and logistic time's leads to easy and fast processing to minimize downtime.

RENTAL SERVICE

The availability of spare devices is important to minimize the downtime during Repair, Maintenance or Calibration of instruments.

Factory Repair & Rental Services

POC and AIPs Rental Services offer a cost-efficient solution to ensure productive operation. Please contact us for a list of our available rental equipment.

Benefits

- **Minimization of downtime by combining Factory Repair and Rental Service**
- **Predictable repair and logistic times**
- **Guaranteed reliability and quality of rental units by maintaining a ready-to-go equipment pool**
- **Repairs sent to POC Repair Center from customers located all over the world POC have the ability to track the status of the repair anytime**
- **Pick-up and commissioning services are available on request**

Financial Aspects

- **Flat rates for repairs enable easy cost planning**
- **Factory Repair in combination with Rental Service decreases unexpected breakdown costs to its minimum**

POC Service Team

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